

James M Wells, MSc, DipHSM, CertHSAP, MIOD, OLJ

Chief Executive at EMMS International

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Summary

CEO of the award-winning charity EMMS International. Spent 13 years in a number of management posts within the NHS, before moving to the voluntary sector in 1999.

Joined EMMS International in 2008, leading the charity through one of the most significant periods of change in its 175-year history, delivering growth to increase impact and help more people. In 2015, the EMMS International helped deliver healthcare to 170,000 poor and marginalised people across the world. The impact of these changes has been recognised through a number of awards for the Charity's programmes, fundraising and communications.

Shortlisted for the prestigious Institute of Directors Scotland Third Sector Director of the Year Award 2016.

Currently a member of the Board of the Network of International Development Organisations in Scotland (NIDOS), and the Global Advocacy Group of the World Hospice & Palliative Care Association. Previously served as a Trustee of Edinburgh Cyrenians and as a member of the Institute of Healthcare Management Scottish Council.

Experience

Chief Executive at EMMS International September 2008 - Present

Lead, empower and encourage everyone at EMMS International to be as successful as possible, and improve the health and wellbeing of poor and marginalised people across the world. Since 2008, I have renewed the vision, mission and values of the charity, improving effectiveness across all operations and governance, significantly increasing income and impact, and raising the charity's profile in the UK and internationally.

Key results include:

1. More people helped, increasing from 22,000 in 2013 to 170,000 in 2015.
2. Income increased by 50% in three years (from £732,000 to £1,200,000).
3. One of the first organisations to publish on the International Aid Transparency Initiative (IATI) website, and ranked 11th in the world in 2015 IATI Report.
4. All projects follow best practice in design, monitoring and evaluation, and results published.
5. Commissioned high profile international initiatives, including first paediatric palliative care needs assessment for India, and palliative care needs assessment for Nepal.

6. NIDOS Effectiveness Audit and fully compliant with DFID due diligence requirements.
7. Board Effectiveness and Risk Appetite reviews completed and actioned.
8. New staff Performance Management System based on organisational values.
9. Developed a bespoke values based leadership programme for managers.

Fundraising & Communications Awards:

1. International Fundraising Congress "Small Budget, Big Idea" Award (Highly Commended)
2. Institute of Fundraising - Best Direct Mail Appeal (Winner)
3. Institute of Fundraising Scotland
 1. Volunteer Fundraiser of the Year (Winner)
 2. Marketing & Communications (Highly Commended)
 3. Community/Events Award (Commended) - Best Marketing & Communications Campaign

Programmes Awards:

1. India Palliative Care Project received the 2013 Development Award from the International Journal of Palliative Care Nursing.

Head of Corporate Affairs at Shelter UK 2003 - 2008 (5 years)

Senior manager responsible for planning, finance, performance management and internal communications across the Scottish Division.

Finance & Administration Manager at Marie Curie Cancer Care 1999 - 2003 (4 years)

Responsible for finance and administrative support functions across MCCC's two Scottish Hospices and Nursing Service.

Service Manager at Edinburgh Dental Institute 1993 - 1999 (6 years)

Responsible for the management of Edinburgh Dental Hospital and for its development from under-graduate teaching hospital to a full NHS specialist referral centre. Project manager for £7M capital project to create new Dental Institute.

Senior Administrative Assistant at Royal Infirmary of Edinburgh 1990 - 1993 (3 years)

Provided executive and project management support to support to various senior managers and executives through three posts - Chief Executive's Office, Reproductive Medicine and General Surgery & Orthopaedics.

General Services Manager at Bellsdyke Hospital, Larbert 1988 - 1990 (2 years)

Manager of small support departments for the mental health unit, Forth Valley Health Board.

Management Trainee at Lothian Health Board 1986 - 1988 (2 years)

Skills & Expertise

Healthcare, Charities, Strategic Planning, Performance Management, Leadership Development, Leadership, Change Management, Public Speaking, Organisational

Development, Fundraising, Project Management, Volunteer Management & Communications

Education

- Queen Margaret University, Edinburgh: MSc, Healthcare Management, 1995 - 1996
- Institute of Healthcare Management, London: Diploma in Health Services Management, 1987 - 1989
- Napier University, Edinburgh: Higher National Certificate in Public Administration (1987)
- Inverness College UHI, Inverness: Scottish National Certificate in Business Administration (1986)
- Charleston Academy, Inverness: Highers in English & Geography, O Grades in Mathematics, English, Arithmetic, Chemistry, Physics & Geography. (1984-85)

Organisations

- NIDOS (Network of International Development Organisations in Scotland) Board Member & Treasurer October 2015 to Present
- World Hospice & Palliative Care Association Member
- International Association for Hospice & Palliative Care Member
- African Association of Palliative Care Member

Personal Awards

- Institute of Directors Scotland Third Sector Director of the Year 2016 (Finalist)
- The Military and Hospitaller Order of St Lazarus of Jerusalem, Companion of Honour